

 University Announcement



To: Students

From: Sandy Vasquez, Vice President of Student Affairs

Date: August 28, 2026

Subject: Student Resources for the 2026-27 Academic Year

As we begin the 2026–27 academic year, I want to take a moment to highlight the many resources that make the University of Redlands a place where students can flourish. From academic support and career guidance to health, wellness, and community services, these programs reflect our shared commitment to ensuring every student has the tools to succeed both inside and outside the classroom.

Hunsaker Student Center is the hub of student campus life and all students, undergraduate and graduate, have access during business hours and can swipe in using your Bulldogs ID Card after hours to study, engage in community, relax and watch TV, or have fun playing air hockey or video games. Be sure to also check out our upcoming campus events, programs and opportunities such as our on-campus student employment fair, student involvement fair, and more, available through our annual [Bulldog Beginnings](#) to support your steps for success.



ACADEMIC AND CAREER SUPPORT

Academic Deans Offices

Every academic School and College is dedicated to supporting academic excellence, experiential learning, high impact practices, and the success of every student.

- [College of Arts and Sciences](#)
Location: Duke Hall | 909-748-8359 | cas_deans@redlands.edu
Hours: Mon.–Fri., 8 a.m.–5 p.m.
- [School of Business & Society](#)
Location: Hornby Hall | 909-748-8041
Hours: Mon.–Fri., 8 a.m.–5 p.m.
- [School of Education](#)
Location: University North Hall | 909-793-2121 | soe_dean@redlands.edu
Hours: Mon.–Fri., 8 a.m.–5 p.m.

Student Success Center (SSC)

The Student Success Center (SSC) offers resources to support all students on their academic journey, including Success Advising, Subject Tutoring, Writing Center Tutoring, Peer Mentors, and Disability and Accessibility Services. Our vision is to connect support services into a unified, student-centered ecosystem that enhances inclusive education, student success, and proactive retention initiatives.

Location: Armacost Library, First Floor, Suites C and D

Hours: Monday–Friday, 8 a.m.–5 p.m.

Student Support Staff Contacts

- Associate Dean of Student Success and Accessibility:
Carrie Watts | carolina_watts@redlands.edu | 818-394-3345
- Success Advising Team:
SSC@Redlands.edu | 909-748-8790
- Disability and Accessibility Services:
Rob Morales, Director | Rob_Morales@Redlands.edu | 909-748-8069
- Tutoring Services:
Nilo Tayag, Assistant Director of Tutoring Services and The Writing Center | Nilo_Tayag@redlands.edu
- Academic Recovery and Peer Mentor program:
Tracey Sohner, Assistant Director of Academic Support | Tracey_Sohner@redlands.edu

Appointments for all SSC advisors and for tutoring sessions can be made by logging into our



Navigate Student Success portal with your University of Redlands email and password:

redlands.navigate.eab.com

- Student Success communication system designed to help you schedule appointments for tutoring meetings, academic success coaching, view class schedule, view and access your student success network team to support your success, and where you can raise your hand to alert about your need for support. Our team will also make Academic Success outreach to you for support and updates about student, academic success resources, and academic progress reports.
- EdSights Optional Student Success Support Text Messaging:
EdSights is a student success optional (opt in) text messaging system that allows the Student Success Advising team to communicate with you to check in on your personal, student life, and academic wellbeing. Most importantly, it will allow us to connect you to campus resources to support your success and thriving.
- International Student (visa-holding) support and success:
Location: Duke 104 ([Office of Global Education](#))
Contact: Kristin Grammer, Associate Director of International Student & Scholar Success
kristin_grammer@redlands.edu | 909-748-8817
- Study Away opportunities:
Location Duke 104 ([Office of Global Education](#))
Contact: Ximena Ospina, Director Global Education and Senior International Officer |
ximena_ospina@redlands.edu | 909-748-8817

University Registrar

The mission of the Registrar's Office is to provide exceptional service to the University community in support of the mission, values, and culture of the University of Redlands. As the stewards of the University's academic records, we ensure their accuracy, integrity, and security. As partners in education, we facilitate learning and academic progress. We promote equity and fairness by supporting the development and consistent application of current policies.

Location: Administration Building, first floor

Contact: 909-748-8019 | registrar@redlands.edu

The Registrar's website provides digital access to forms related to declaring your major, identifying your preferred name, etc.: www.redlands.edu/offices-directory/offices/registrar-office/forms

Student Academic Grievance Process

[uofr-student-grievance-process_academics.pdf](#)



The Student Academic Grievance Process provides students with a process and options to address grievances related to academic matters. Each Associate Dean for every College and School is here to support students through the process:

- Nathaniel Cline, College of Arts and Sciences | nathaniel_cline@redlands.edu
- Xin Zhao, School of Business and Society | xin_zhao@redlands.edu
- Yessenia Yorgesen, School of Education | yessenia_yorgesen@redlands.edu

University Libraries

The mission of the Armacost Library at the University of Redlands is to support the teaching, research and learning goals of the University community by providing access to information resources in various formats and by promoting lifelong learning skills to identify, find, evaluate, use and communicate information that reflects a commitment to academic rigor and a better understanding of our world.

Armacost Library Hours and Phone: Monday –Thursday: 9a – 10p; Friday: 9a- 5p; Saturday: 10a – 2p; Sunday: 2p –10p | 909-748-8022 | Email: library@redlands.edu | Instagram: [@armacostlibrary](https://www.instagram.com/armacostlibrary)

URLA Library Hours and Phone: Monday –Thursday: 9a – 6p; Friday: 9a – 5p | 812-252-5200
Email: urla_library@redlands.edu

- **Book Lending Program** - Eligible First-generation college students may apply to receive free textbooks during the first month of the fall (September) and spring (January) terms of the academic school year. The BLP is an automated process that requires you to answer a series of questions to determine your eligibility.
- **Research Consultations** - Faculty librarians can help students get started with research, clarify assignments, refine topics, and locate the best print, digital, media, and open access resources for traditional and creative projects.
- **Research Guides** – Access subject-specific content, including curated books, media, scholarly communication pathways, and more. Course guides are also available for specific classes.
- **InSPIRe @ Redlands** – Our campus' Institutional Repository collects and shares intellectual productivity from students, faculty, and staff, including dissertations, papers, and more.
- **URLA Library** – Find even more databases and resources at URLA, including [how to get help from URLA faculty Librarians!](#)

Community Service Learning (CSL)

CSL is dedicated to providing students with meaningful service-learning and community engagement opportunities. CSL Administration supports students through community service-



learning internship advising and manages youth mentoring and tutoring programs, the Student Volunteer Center, and the Sustainable University of Redlands Farm (SURF), creating opportunities for students to engage with and positively impact the community.

Location: Hunsaker Center, Second Floor

Hours: Monday–Friday, 8 a.m.–5 p.m.

Contact: 909-748-8288 | CSL_Office@redlands.edu

Student Support Staff Contacts:

- Erin Sanborn, Interim Director – CSLI administration, including student advising and faculty engagement; CSL events; Student Food Pantry and SURF administration.
 - Jasmine Nunez, Graduate Assistant, Student Volunteer Center & SURF – Manages recruitment for one-time volunteer opportunities, helps coordinate CSL events, and supports operations at SURF.
- Ellie Dreslough, Associate Director of Community Service Learning & Director of Children's Programs – Manages CSL's work-study program, outreach interns, and children's programs, including Big Buddies, CHAMPS, Jasper's Corner, Roots & Shoots, and TKO.
 - Makenna Ternes, Graduate Assistant, Children's Programs – Provides support for Big Buddies, CHAMPS, and Jasper's Corner.
- Jennifer King, Program Director, Rochford College Access Program – Manages the Rochford Scholars program.
- Victoria Santos, Administrative Assistant; Supports administration of the CSLI program and office, accounting, CSL events, the website, and program logistics.

Office of Career and Professional Development (OCPD)

Our mission is to create a university culture that inspires career mindfulness and opportunities from the day of admission to the day of retirement. We offer high-quality career advising to all students and career programming across campuses and departments. We strive to help students understand their 'why' and hone their unique professional identity.

Location: Armacost Library, Room 116

Hours: Monday–Friday, 8 a.m.–5 p.m., with drop-in sessions available per term (check our website for updated schedule) and appointments by Career Cluster (see below and book through Handshake).

Student Support Staff Contacts & Career Cluster:

Redlands Office Location: Armacost Library, Suite 116

Contact: 909-748-8030 | ocpd@redlands.edu

URLA Office Location: Whitten Center, Student Affairs Suite, Office 132D



Contact: 818-252-5207 | URLAcareers@redlands.edu

Book appointments on **Handshake** for the Redlands and URLA campuses.

- Lauren Wooster, Director, Career Engagement & Professional Development
lauren_wooster@redlands.edu | 909-748-8039
Career Cluster: Business, Government, Nonprofit, and Law
- Luke Gorham, Sr. Associate Director, Technology Integration & Data Analysis
lucas_gorham@redlands.edu | 909-748-8031
Career Cluster: STEM, Health, GIS, and Environmental Science/Studies
- Maria Williams, Associate Director, Employer Partnerships & Career Programming
maria_williams@redlands.edu | 909-748-8033
Career Cluster: Humanities, Psychology, and Education
- De'Janay "DJ" Mathews, Assistant Director, Internship Programs |
dejanay_mathews@redlands.edu | 909-748-8153
Career Cluster: Arts, Communication, and Religious & Cultural/Gender Studies, Athletics Liaison
- Kenia Agaton, URLA Career and Outreach Coordinator
Kenia_Agaton@redlands.edu | 909-748-5207
Career Clusters: All URLA Programs
- William "Wil" Strickland, Director of Outreach and Career Services for Woodbury School of Architecture
william_strickland@redlands.edu | 818-252-5263
Career Clusters: URLA Architecture

Student Employment

Co-led by Student Affairs and the Office of Business and Finance, this program connects students with on-campus and federally funded job opportunities. Student Employment is now housed within the Office of Career & Professional.

Location: Armacost Library 116 C

Hours: Monday–Friday, 8 a.m.–5 p.m.

Contact: Nguyen Le studentemployment@redlands.edu | 909-748-8892

Resnet / Student Tech Support

Support for connecting to the campus network and access to University-provided software such as Microsoft O365 and Zoom.

Location: Armacost 173

Hours: Monday–Friday 8 a.m.–5 p.m.

Contact: Resnet@redlands.edu | 909-748-8921



OFFICE OF THE DEAN OF STUDENTS, HEALTH & WELLNESS RESOURCES

Student health and well-being are essential to success, and upholding the University's Code of Community Standards, values, and dialogue across differences that define what it means to be a Bulldog within our University community.

The University offers a range of resources, including counseling, urgent care, food support, and crisis response, designed to support you throughout your student journey.

Our Bulldog community is also committed to supporting and empowering students who may be navigating challenges or concerns with information about available rights and options available.

Code of Community Standards

Every University of Redlands student is expected to abide by the University's Code of Community Standards, institutional policy, and applicable federal and state law, in order to support a community where all University community members can thrive.

Office of the Dean of Students

- James Jackson, Jr., Dean of Students and Belonging
Location: Hunsaker 1st Floor
Hours: Monday–Friday, 8 a.m.–5 p.m.
Contact: 909-748-8053 | james_jackson2@redlands.edu
- Roselvy Flores, Assistant Dean of Community Standards and Student Wellbeing
Location: Hunsaker 2nd Floor
Hours: Monday–Friday, 8 a.m.–5 p.m.
Contact: 909-748-8053 | | roselvy_flores@redlands.edu

Title IX & Equity

University Policy Prohibiting Discrimination, Harassment, Sexual Misconduct, and Retaliation

We are committed to equality of opportunity and maintaining an academic environment and workplace that is free from discrimination, harassment, sexual misconduct, and retaliation. As such, every University community member is expected to adhere to our institutional policies and the law, and resources and support are available for impacted parties. [Office of Equity & Title IX](#)

- Cathy Calhoun, Director of Equity and Title IX Coordinator
Location: Student Success Center, Academic Success & Accessibility (ASA), Armacost Library
Hours: Monday–Friday, 8 a.m.–5 p.m.



Contact: 909-748-8916 | catherine_calhoun@redlands.edu

Counseling Center

The Counseling Center provides free and confidential mental health services, including short-term individual therapy, group therapy, single-session therapy, consultations, and urgent appointments for all students with in-person or virtual options.

Location: Armacost Library, Room 144

Hours: Monday–Friday, 8 a.m.–5 p.m. & evening appointments available

Contact: 909-748-8108 | counseling_center@redlands.edu

- TimelyCare — Register at www.timelycare.com/Redlands for virtual urgent care 24/7, 12 counseling sessions per year, and medical appointments.
- 24/7 Crisis Line — 909-748-8960
- Redlands Urgent Care is an affordable healthcare option near the University, offering services with a co-pay of up to \$10 for students who present proof of insurance and a valid student ID (see below for [University Shuttle Services](#) transportation support). Students needing emergency support can call Public Safety at 909-748-8888 for help or to reach the Student Affairs Administrator-On-Call if support is needed with Redlands Urgent Care transportation.
- 24/7 University of Redlands Student Affairs Administrator-On-Call: Students can contact Public Safety at 909-748-8888 24/7 to reach the Student Affairs Administrator-On-Call for student crisis support.
- CARE Team: The Campus Assessment, Response & Education (CARE) Team exists to help provide support and resources to students who are overwhelmed, experiencing significant distress, or who may present some risk to themselves or others. A trained team member will likely reach out to referred students to talk with them and determine how the University can support and connect them with resources. Any person can make a referral to the CARE Team via this [link](#).
- Cooke Student Emergency Fund: This fund intended as a financial resource for students with unique needs based on student financial need, reflects the kindness and commitment of generous donors. All enrolled University of Redlands students who are unable to meet immediate, essential needs due to a temporary hardship that is, for example, related to an unforeseen or emergency situation, are eligible to seek the support they need. Requests for funding are reviewed by the Assistant Dean of Community Standards and Wellbeing who meets with the student applicant to gather information that informs their decision. The financial support provided is not considered a loan and does not require repayment; however, some funds may be considered income



and are therefore subject to federal taxes. For more information or to fill out a fund application click [here](#).

- **Student Food Support Pantry**
Available to all students, the Student Food Support Pantry offers free dried goods, canned goods, seasonal produce, and limited refrigerated items.
 - Location: North side of North Hall (across from Farquhar Field)
 - Hours: Daily, 8 a.m.–8 p.m. (accessible after hours with student ID)
- **[Book Lending Program](#)**: Eligible First-generation college students may apply to receive free textbooks during the first month of the fall (September) and spring (January) terms of the academic school year. The BLP is an automated process that requires you to answer a series of questions to determine your eligibility.
- **Career Closet**: This resource offers students free professional clothing including blazers, dress pants, tops, shoes, and accessories, all of which students may keep. Appointments can be scheduled through [Handshake](#), and students may select up to three items per semester.

Bulldog Eats Dining Services

Dine On Campus: dineoncampus.com/Redlands

Find menus, nutrition and allergen information, hours of operation, meal plan details, events, and promotions. Guests can also filter through the menu to highlight items that are vegan, vegetarian, avoiding gluten, and high in protein.

Order Ahead with Boost

Bulldog Eats is introducing Boost Mobile Ordering to support a smoother ordering and pickup experience, including scheduled pickup times. Meal plan holders can continue to use meal exchanges and dining dollars through Boost. Download the Boost Ordering app by searching “Boost Ordering” in the Apple App Store or Google Play Store, or text “Boost” to 99299 to get the mobile app.

Text to Chat and Campus Feedback: 951-577-2251

Text the Bulldog Eats team to share feedback, ask questions, report concerns, request dietary or dietitian support, or tell us about specific favorites you would like to see as menus and services continue to evolve. The campus community can expect a mix of familiar favorites and new offerings, and input from students, faculty, and staff will help guide future menus, service updates, and dining experiences



STUDENT CAMPUS LIFE & HOUSING

Residence Life and Housing

Residence Life and Housing provides support for students living on campus, including wellness programming, leadership opportunities, and peer education. The residential student experience provides students with access to the signature hallmark that is the living-learning experience, and enhanced connections to community, student success and support services.

Location: Hunsaker Center, Second Floor

Hours: Monday–Friday, 8 a.m.–5 p.m.

Contact: Dean of Students James Jackson | James_Jackson2@redlands.edu | rlh@redlands.edu or 909-748-8285 or 909-748- 8053

Office of Inclusion and Community (OIC)

Centering community belonging, student success, and leadership development for all students, OIC is home to the Hunsaker Student Center Welcome Center, First-Generation Student Programs, the Multicultural Center, Pride Center, Gender Justice Center, The Bridge Civic Engagement and Community Belonging Center, the UR The Change Initiative, and the [Book Lending Program](#); also partners with Native Student Programs. Stop by to check out a volleyball, basketball, or frisbee at the Welcome Center.

Location: Hunsaker Center, First Floor

Hours: Monday–Friday, 8 a.m.–5 p.m.

Staff Contact: Samantha Vasquez, Assistant Director | samantha_vasquez@redlands.edu | 909-748-8272

Student Campus Life

Explore involvement in Redlands Student Government (RSG), Doing Activities with Great Spirit (DAWGS), Outdoor Programs, student clubs and organizations, Greek Life, intramural sports, student orientation, Voices of Impact Convocations and Lecture Series, student civic and voter engagement, student leadership development, and the Commuter Student Center. For a list of events, clubs and organizations, visit the Student Engagement Portal [here](#).

Location: Hunsaker Center, Second Floor Student Leadership Lab

Hours: Monday–Friday, 8 a.m.–5 p.m.

Contact: Alfredo Barcenas, Dean of Student Campus Life | alfredo_barcenas@redlands.edu | campus_life@redlands.edu | 909-748- 8299

Hunsaker Student Center Building Hours (After-Hours Access with Bulldogs ID Card)



Normal Hours: Monday–Friday, 8 a.m.–5p.m.

After Hours: Monday–Friday: 6 a.m.- 8 a.m. & 5 p.m. - 12 a.m. | Saturday: 8 a.m.–12 a.m. |

Sunday: 11 a.m.–11 p.m.

Hispanic Serving Institution Office (HSI)

Designated as an HSI campus by the U.S. Department of Education, the HSI Office partners with offices across campus to enhance student success, community belonging, and expanded access to educational opportunities for students earning postsecondary degrees.

Location: Hunsaker Center, First Floor

Hours: Monday–Friday, 8 a.m.–5 p.m.

Contact: Yessenia Sanchez | yessenia_sanchez@redlands.edu | 909-748-8283

Native Student Programs (NSP)

Fostering cultural connection, leadership development, and student success, NSP creates inclusive spaces where Native cultures and communities are honored, while welcoming all who wish to learn and engage.

Location: Čañaam Center, Hunsaker Center, Room 104

Hours: Monday–Friday, 8 a.m.–5 p.m.

Contact: Nóra Pulskamp, Tribal Liaison & Director of NSP | nora_pulskamp@redlands.edu | 909-748-8362



CAMPUS SAFETY, UNIVERSITY SHUTTLE SERVICES, AND “B” BULLDOGS ID CARD

Public Safety

It is important for students to ensure their contact information is accurate in the [UR Bulldog Alert system](#) so that we may communicate as effectively as possible in the event of an emergency. If a family member would like to receive these messages, students must identify them as a delegate.

Location: Ken & Lynn Hall Welcome Center (Willis Center), South Side

Lobby Hours: Daily, 7 a.m.–10 p.m.

Phone (Emergency & Business): 909-748-8888 | public_safety@redlands.edu

University Shuttle Services

We provide free shuttle services to students Thursday through Sunday (5 p.m.-10 p.m.). During the hours of operation, the off-campus service transports students to the Redlands downtown district, the local theater, Redlands Urgent Care, and popular business/shopping areas, like Citrus Plaza and the Ranch Market.

The shuttle pick-up and drop-off point is located in front of Memorial Chapel. Additional schedule and shuttle tracking details can be found [here](#).

“B” Bulldogs ID Card

The “B” Bulldogs Card is your official campus ID. This interactive card gives you access to campus resources and buildings, including the library, residence halls, and learning spaces.

To request an ID card please email idcards@redlands.edu. In the email please include your full name and student id number. Prior to emailing your request, please make sure your photo is uploaded to the [portal](#). You will receive an email when your id card is ready. Additional ID card information can be found [here](#).