

Who to Contact with Spatial Support Questions and Needs

Questions and Needs	Steven Moore, CSS (x8687)	Nate Strout, CSS (x8383)	David Smith, CSS (x8057)	Lisa Benvenuti, CSS (x8372)	Ruben Ortiz, CSS (x8847)	John Glover, History (x8608)	Andrea Alvarado, MS GIS (x8128)	Jim Pick, School of Business (x8781)
ArcGIS Online Support*	X	X	X	X	X			
Business Analyst Online Support*	X	X	X	X	X			
Campus GIS questions*		X						
Classroom support for spatial activities*			X					
Community Analyst Online Support*	X	X	X	X	X			
Drone questions*	X	X	X					
Esri Apps for ArcGIS (e.g., Survey123, QuickCapture)*	X	X	X	X	X			
Esri Certifications questions*			X	X				
Esri User Conference questions*	X			X				
Esri GIS Software Installation**		X		X				
Esri Story Maps support*	X	X	X	X	X			
GIS field data collection*			X					
GIS data management and support*				X				
GIS training questions*	X							
Insights for ArcGIS support*		X						
MBA with GIS Emphasis questions								X
MS GIS and M GIS questions							X	
Spatial applications development and support*		X			X			
Spatial event questions*	X			X				
Spatial hardware questions*		X	X		X			
Spatial internship questions*		X						
Spatial projects development and support (triage)*	X							
Spatial Studies Minor administration				X				
Spatial Studies Minor declaration						X		
Student support for spatial projects*	X	X	X	X	X			

*These questions and needs can also be addressed by sending an email to spatialstudies@redlands.edu

**GIS software installation is managed by Technology Support Services. Contact tech_support@redlands.edu to schedule software installation.